GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA

STARRED QUESTION NO:81
ANSWERED ON:21.07.2017
Community and Primary Health Centres
Khan Shri Md. Badariddoza

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:
(a) the present status of Community and Primary Health Centres in the country including West Bengal;
(b) whether the Government proposes to make all Community Healthcare Centres (CHCs) and Primary Health Centres (PHCs), ISO-certified and if so, the details thereof;
(c) the number of CHCs and PHCs in West Bengal which have been made ISO certified, so far; and
(d) the steps being taken by the Government to improve the quality of services in these healthcare centres in the country?

Answer

ANSWER
THE MINISTER OF HEALTH AND FAMILY WELFARE
(SHRI JAGAT PRAKASH NADDA)

(a) to (d) : A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO LOK SABHA
STARRED QUESTION NO. 81* FOR 21ST JULY, 2017

(a) As per Rural Health Statistics 2016, the State/UT wise details of number of Community Health Centres (CHCs) and Primary Health Centres (PHCs) functioning in the country including in West Bengal, are given at Annexure.
(b) There is no proposal at the level of Ministry of Health & Family Welfare to get PHCs and CHCs ISO certified.
(c) As per report received from the State Govt. of West Bengal, there is no CHC and PHC which has been ISO certified.
(d) Public Health being a State subject, the primary responsibility to improve the quality of services in CHCs and PHCs, lies with the State Governments. However, under NHM, technical and financial assistance is provided to the States/UTs to strengthen their health systems including improving quality of services in CHCs and PHCs. Various steps taken to improve the quality of services in CHCs and PHCs are as under: -
1. National Quality Assurance Programme (NQAP) has been rolled out, under which, quality standards for different health facilities including PHCs and CHCs have been defined and these health facilities are assessed against them and certified.
2. The Central Government has launched 'Kayakalp' award scheme for transforming public hospitals by improving Sanitation, Hygiene, Upkeep, Infection Control Practices and waste management practices. All facilities from PHCs, CHCs, District Hospitals and Central Government Hospitals are assessed against a set of defined criteria. Annual awards are given to encourage high performing facilities.